From: Neil Worwood [mailto:N.Worwood@fm-group.co.uk]

Sent: 28 October 2011 11:58

To: Adele Hawes Subject: Services

Hello

I would like to take this time to say a big thank you for your services for Facilities Maintenance Group when we were working at High Wycombe. We found the services from your company Brilliant and from the start speaking to Dion and she have conducted herself and promoted Wycombe Recycling to a High level.

Once contact was made with our Site Foreman (Rob Manley) to Dion nothing was a problem. So we Will use you again and again once in your area. So again we thank you and Dion (Charlie)

Regards

Neil Worwood Operations Manager / Contract Manager

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